## **PET POLICY**

We want to welcome you and your dog (or cat) to the Antlers. We love being a pet friendly hotel. It's important to know that some of our condominium owners allow pets in their second home, but many do not. It's critical for us to know if you have a pet, so we can make sure that your condominium is indeed pet-friendly. Failure to do so will result in significant charges to deep clean the non-pet unit.

Unfortunately, we've had some problems, and now must ask you to **not leave your pet in the room unattended**, unless they are in a crate and you can <u>GUARANTEE</u> they won't bark. There are three reasons for this:

- 1. Housekeeping ... some of our staff are extremely frightened by even the smallest and friendliest of dogs. Despite our best efforts to communicate with you and our staff regarding who does and doesn't want service, or which units have four-legged occupants, occasionally the word doesn't get through. More than once our housekeepers have been somewhat traumatized by a loose dog in the room.
- 2. Escape ... there have been several incidents of dogs jumping up on the door, inadvertently pulling down the handle and opening the door. It's not as hard as you might think, and it's a major drag!
- 3. Barking ... we have had numerous incidents of dogs who, according to their owners, "have never barked much before" but break with that tradition. This can be more than a little annoying to the other hotel guests who are here in large part for peace and quiet.

Unfortunately, this is THE most frequent problem and we just cannot risk alienating our other guests anymore. Consequently, by signing this letter, you agree to return to the Antlers <u>immediately</u> if called by our staff due to your pet causing a nuisance to other guests. In addition, you agree to reimburse any other guests who are disturbed by your dog barking. We will credit each of them up to one night's rent for every day it happens, and that full amount will be charged to you.

We do charge a pet fee of \$25 per pet, per night. Naturally, you will also still be responsible for any damage or extra cleaning. Please be aware, if you have a breed that sheds, and it sleeps on the bed or gets on the furniture, there is a high likelihood of additional cleaning charges.

Thank you for you understanding cooperation. If you need help walking your dog while you're out, please let us know...if we can't do it ourselves, we'll be happy to call someone who can. And if there's anything we can do to make your life easier and your stay more enjoyable, please don't hesitate to ask us.

Magdalena King General Manager	Guest Signature	
	Print Name	
Reservation #	Cell Phone	_
Room #	Pet Name & Breed	

Thanks again.